

Service Providers florio ITP

a. Pseudonymized data:

- **AWS EMEA SARL, Luxembourg** (Purpose: Infrastructure & Database hosting)
- **Sentry, U.S.** (Purpose: App error reporting)
- **Only if additional optional consent is given:**
 - **Segment.io Inc., U.S.** (Purpose: App usage and error reporting distribution.)
 - **Mixpanel Inc., U.S.** (Purpose: App usage metrics)
- **Lamano GmbH & Co. KG, Germany** (Purpose: App surveys, such as for post-market surveillance)

b. Non-pseudonymized data:

- **AWS EMEA SARL, Luxembourg** (Purpose: User authentication)
- **Zammad GmbH, Germany** (Purpose: Customer service)
- **Dr. Regenold GmbH, Germany** (Purpose: Mandatory vigilance reporting to regulatory authorities)

Appropriate safeguards are in place. Please contact us for more information under help@florio.com.